

Provider Contact Information

Maricopa County Employee Benefits and Wellness Division

Maricopa County Administration Building
301 W. Jefferson St., 8th floor
Phoenix, Arizona 85003-2143

Phone: (602) 506-1010
Fax: (602) 506-2354
www.maricopa.gov/Benefits
Benefits@maricopa.gov

Wellness Works

Phone: (602) 506-1010
Fax: (602) 506-2354
www.maricopa.gov/Wellness
Wellness@maricopa.gov

Medical Plans

Cigna Group #3205496

Customer Service (800) 244-6224
24-Hour Health
Information Line (800) 564-8982
Your Health First (855) 246-1873
Healthy Pregnancies,
Healthy Babies (800) 615-2906
Healthy Rewards (800) 870-3470
Pre-Enrollment Line (800) 401-4041
www.mycigna.com
cigna.com

Cigna Pharmacy Benefit

Customer Service (800) 244-6224
Home Delivery (800) 835-3784
(Express Scripts)
Accredo Specialty Pharmacy (877) 826-7657

Cigna Behavioral Health

Customer Service (800) 274-7603

HSA Bank

8 am to 8 pm EST, M-F (800) 244-6224

UnitedHealthcare Group #901632

Customer Service (888) 876-7098
Advocate4Me (888) 876-7098
www.myuhc.com
Pre-enrollment www.whyuhc.com/maricopa

UnitedHealthcare Pharmacy

Customer Service (866) 876-7098
Home Delivery (866) 876-7098
(OptumRx)
Optum Specialty Pharmacy (855) 427-4682

UnitedHealthcare Behavioral Health

Customer Service (888) 876-7098

Optum Bank

8 am to 8 pm EST, M-F (800) 791-9361

Employee Assistance Program (EAP)

ComPsych
Coming Soon

Vision

Eye Med Group #1004141

www.eyemed.com (866) 724-0782

Dental Plans

Cigna Pre-Paid Dental (DHMO) Group #2465354

www.cigna.com (800) 244-6224

Cigna Dental | Group #2465354

www.cigna.com (888) 336-8258

Delta Dental | Group #14500

(602) 938-3131 or (800) 352-6132
www.deltadentalaz.com

Life Insurance

Securian

Group #70334 (Life Insurance) Group #70335 (AD & D)

General Plan Information (866) 293-6047
Claims (888) 658-0193
Medical Underwriting (800) 872-2214
Continuation (866) 365-2374

Short-Term Disability

Sedgwick Group #435000

www.claimlookup.com (800) 599-7797

Long-Term Disability

Broadspire

(through the Arizona State Retirement System)
www.azasrs.gov (877) 232-0596

Retirement

Arizona State Retirement System

Phoenix (602) 240-2000
Outside Phoenix (800) 621-3778
www.azasrs.gov

Public Safety Retirement System

www.psprs.com (602) 255-5575

Nationwide Retirement Solutions

Smart Savings

(602) 266-2733 (800) 598-4457
www.maricopadc.com

Pet Insurance

Pet Benefit Solutions

(800) 891-2565
www.petbenefits.com/land/MaricopaCounty

Other

Flexible Spending Accounts

WEX

M-F, 4 am-7 pm MST (866) 451-3399
www.wexinc.com

MetLife Legal Plan

Plan 990 / Group #4671
info.legalplans.com (800) 821-6400
(Access Code - 9904671)

Maricopa County Dependent

Verification Service Center

M-F, 5 am-5 pm MST (866) 229-8292
PO Box 310552
Des Moines, IA. 50305-0552
benefits.maricopa.gov

COBRA Administrator

Enrollment forms and ongoing payments
M-F, 5 am-5 pm MST (866) 229-8292
P.O. Box 310512, Des Moines, IA 50331-0512
benefits.maricopa.gov

Verification Administration

M-F, 5 am-5 pm MST (866) 229-8292
benefits.maricopa.gov

Wellness Portal

(866) 941-2143
email: support@virginpulse.com
join.virginpulse.com/maricopacounty